



## **Time 4 Sport 2020 Holiday Camps Parent FAQs**

### **Q: What procedures have been put in place to ensure my child's safety whilst they are at camp?**

A: We have put lots of procedures in place to ensure your child's safety, your safety and the safety of our staff:

- Group sizing: Bubbles will be formed with no more than 15 children and two coaches in one group. The coaches will stay with their group all day and groups will not mix with others.
- Social-distanced activities: A fun and action-packed schedule has been created with all games and activities designed to follow social distancing guidelines where possible. Only one group per activity area will be allowed and we will be outdoors for as much of the day as possible.
- PPE: Disposable gloves and face masks will be available to all staff members if required. First aiders will wear gloves and masks when administering first aid.
- Hygiene: All children and staff will be asked to wash their hands thoroughly throughout the day: on arrival at camp, after each activity, before and after eating, after using the toilet and when leaving the camp. Soap will be available in all toilets and hand sanitiser will be available at the welcome desk and each Group Leader will have hand sanitiser for their group to use. The coaches will set up a portable hygiene station at each base their group moves to, the station will contain: cleaning products for the coaches to clean all equipment after use; hand sanitiser, tissues and individual bin bags to safely dispose of used tissues before placing in the rubbish bin. Coaches will run through all the hygiene reminders as part of the morning meeting.
- Ensure no one on site is displaying symptoms: Anyone displaying symptoms should not to come to camp until they have met the self-isolation or testing requirements. If anyone shows symptoms whilst at camp, we will implement our strict isolation procedure.
- Enhanced cleaning routines: Equipment will be cleaned after each activity and touch hotspots and surfaces will be regularly cleaned with disinfectant at the end of each day.
- Contactless sign in and out: Our welcome desk will be marked out so that families queuing to sign in or collect can queue safely, keeping a 2m gap between families. A contact-free sign in and out process will be completed by our Camp Managers and hand sanitiser will be available at the welcome desk.

### **Q: How will the day at camp run?**

A:

- Arrival: On arrival at camp, families should make their way to the welcome desk where they will be greeted by the Camp Manager. We ask that only one parent is present for drop-off and collection to minimise any possible transmission. Your child will have already been pre-allocated a group and the camp manager will guide your child over to their group's base where the coaches who will be looking after your child all day will be waiting for them.
- During the day: The children will complete all activities as a group and groups will not mix during the day to ensure the risk of transmission is reduced.
- Collection: At the end of the day each group will return to their base and parents should make their way to the welcome desk where the Camp Manager will coordinate the dismissal of the children straight from their groups with the help of the Group Leaders. We ask that parents only drop their children off and pick their children up at their allocated time to ensure social distancing can be fully observed and that children are able to go straight to their groups at the start of the day and be collected straight from their groups at the end of the day.
- Can all guardians please adhere to the set drop off and collection times. To ensure staff have enough time to set up and clean at the start/end of each day.

**Q: How can you observe social distancing at camp?**

A: The children are going to be grouped into bubbles of 15 children maximum (like the system that the schools are following). The smaller group size will ensure that social distancing can be observed more easily. All activities, sports and games have been created to support social distancing where possible. We will remind children of the need to social distance during their morning meeting and will continue to remind them throughout the day. We do ask however, that you ensure you explain and ensure your children understand social distancing before they come to camp. Social distancing must also be observed at the welcome desk during registration and collection and we ask that parents help us by complying with this.

**Q: What equipment will be used?**

A: No soft toys or difficult to clean toys or equipment will be used to ensure all equipment is clean and safe to use. Children will not be wearing bibs at camp to show their team colour but instead will be given a coloured sticker.

**Q: How will the children eat lunch safely at camp?**

A: Each group of children will be eating their food separately and designated areas will be identified for each group to eat their food in. Groups will be supervised during mealtimes by their two group coaches, and as always, we will have a strict no-nut policy due to allergies.

Unfortunately due to social distancing measures that are in place we will be unable to help your child open any packets or peel any fruit so please ensure your child can eat their snacks and lunch unaided.

**Q: What precautions will the coaches be taking?**

A: The coaches will stay with their group all day and coaches will not mix between groups to limit the risk of transmission of the virus. The coaches will ensure the children are

washing their hands regularly throughout the day and following the same guidelines themselves. The coaches will also be responsible for cleaning down all the equipment and ensuring the children use tissues to catch sneezes and coughs and dispose of the used tissues correctly.

The coaches will have hand sanitiser available for the whole group to use throughout the day. The coaches will eat their lunch with the children in their group and not with coaches from other groups.

**Q: What do I need to pack for my child for a day at camp?**

A: We ask that you send your child into camp in clean clothes and that they bring all their belongings in one clearly labelled backpack that they can carry unaided. Their backpack should contain: a large, filled water bottle; a lunchbox containing a snack for the morning and afternoon and a lunch (NO NUTS); sun cream; a sunhat and a waterproof.

Unfortunately due to social distancing measures that are in place we will be unable to help your child open any packets or peel any fruit so please ensure your child can eat their snacks and lunch unaided. Siblings must have separate backpacks, lunch boxes, water bottles and sun cream as they may be in separate groups and we will not be able to allow children to share or mix groups. We ask that all property is clearly labelled.

**Q: Can my child change groups to be with their friends or siblings?**

A: The children are going to be grouped by age in a bubble of 15 children maximum, with the coaches and children in the group remaining consistent across the week (where possible). To ensure this can happen and that the children can be placed into their groups immediately at the start of the day, the groups will be predetermined and so unfortunately swaps to other groups cannot be made.

**Q: What will happen if a child shows symptoms of coronavirus whilst they are at camp?**

A: The child will be taken to a designated isolation area and their parents will be called to collect them from camp. The group will move to another location and the area deep cleaned. Any child who shows symptoms should be tested as soon as possible and remain at home until test results are received. Parents of children in camp will be advised of a possible case and if a case is confirmed, this will be reported to Public Health England and we will follow their advice. We ask that no child is sent to camp if they feel unwell with any form of illness. We will be taking children's temperatures each day before camp.

**Q: What happens if my child needs the toilet?**

A: A designated toilet will be identified for each group to use so that groups are not crossing over and children will go to the toilet as a group with their coaches and each child will be allowed to use the toilet one at a time. Toilets will be cleaned regularly.

**Q: What will happen if my child has an accident and needs medical attention?**

A: As always, your child will receive the best care and attention and will be treated by our first aiders. First aiders will wear PPE (disposable gloves, gown and mask) when treating your child to protect both your child and the first aider, as they will be coming into close contact with your child. Following our standard policies on accidents and injuries, each accident will be recorded and reported to you.

**Q: In the event of another outbreak and we must go into lockdown again, will the camp close and will I get a refund on the days not used?**

A: We take the safety of the children, families and staff very seriously and we will close the camp in line with government guidelines and will follow all protocol set out by the government and governing bodies. Any days not used due to the camp being closed will be credited/refunded to you.

